



8e6 Technologies

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MANUFACTURE DISCONTINUATION NOTICE 8e6 Enterprise Reporter 2.0

PUBLISH DATE: February 23, 2004

TO: All 8e6 Technologies customers and resellers.

BACKGROUND: 8e6 Technologies has announced the discontinuation and availability of the 8e6 Enterprise Reporter 2.0.

DEVELOPMENT: There will be no further development of the 8e6 Enterprise Reporter 2.0.

SUPPORT: The 8e6 Enterprise Reporter 2.0 warranty covers use and service for a period of one year from date of receipt. Technical & warranty support will be offered on the 8e6 Enterprise Reporter until April 30, 2004. Depending on your date of receipt, your warranty and support may expire sooner.

- No product enhancements, design requests or upgrades are available for this product.
- No patches/problem fixes provided are available for this product.
- No spares or replacement parts available after April 30, 2004.
- No tech support calls accepted on this product after April 30, 2004.

Please note:

- This notice does not affect warranty, maintenance or spare part availability under existing contracts for products sold prior to the date of this notice.
- This notice does not pertain to other products provided by 8e6 Technologies or its other affiliates either in the United States or abroad.
- This is not intended to change the status of agreements not currently in effect, e.g., if the applicable term of the agreement has passed, or as to which 8e6 Technologies has provided earlier notice of termination or non-renewal.

EFFECTIVE DATE: This Manufacture Discontinuation Notice is effective as of the date above; provided that 8e6 Technologies will honor contractual commitments, including prior notice requirements (i.e., if your contract requires 60 days advance notice of discontinuation, the discontinuation will be effective 60 days from the date of this notice).

FOR FURTHER INFORMATION: Please contact www.8e6.com or (888) 786-7999.