

Client:

City of Glenwood Springs

Web site:

www.ci.glenwood-springs.co.us/

8e6 Solutions:



R3000 Internet Filter

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Bruce Munroe
Director of Information Systems
City of Glen wood Springs

8e6 Stops Spyware and Malware Attacks on the City of Glenwood Springs

Profile

The City of Glenwood Springs sits on the western slope of Colorado as a hub to Aspen and enjoys being the County Seat of Garfield County and the location for the Courts of the 9th Judicial District. It is also home of the Garfield County Jail and Three Rivers Regional Library Service System. Information Systems, the city’s department that provides support for all the city’s government desktop servers, IT asset and database management, and software support, has the sole mission to preserve, protect, and develop the City’s various data resources, while providing appropriate systems for the distribution of that data.

Challenge

Reducing exposure to inappropriate Web content and preventing the inadvertent execution of embedded malware attacks were among the key reasons why Glenwood Springs needed to manage employee Web access. Not only was the City losing valuable time to employees browsing the Web during work hours, the task of repairing computers due to spyware and malware attacks was overtaking the Information Systems department. “The City was experiencing unprecedented spyware and malware attacks that were consuming our already loaded schedules. We needed a filtering solution that allows us to focus on our priority tasks,” says Bruce Munroe, Director of Information Systems.

Solutions

The City installed 8e6’s Internet Filtering and Reporting solutions to not only manage employee Web browsing, but also to minimize the risks brought on by Web security threats such as spyware and malware.

8e6’s R3000 Internet Filter is a dedicated network appliance that manages end user access to Internet-based content. Filtering the Internet enables organizations to identify organizational risk levels for legal liability, network bandwidth usage, employee productivity, and security threats. In addition, 8e6’s reporting allows administrators to understand the access trends, what “problem areas” need increased attention, where threats originate and what adjustments are needed.

Mr. Munroe says, “The 8e6 appliance has an intuitive, easy-to-use interface. I put the GUI up in front of a technician and she was showing me advanced feature sets 30 minutes later.”

“We were attracted to many things about the R3000, but first and foremost was its ability to filter by file extension type. In addition, the R3000 fit in very well with our network because it is based on Red Hat Linux. Finally, the reporting features are detailed and very easy to use,” continues Mr. Munroe. “We are able to more efficiently manage employee access to the Internet.” Perhaps more importantly, 8e6’s solutions have freed-up Mr. Munroe’s IT team for mission critical projects. “We don’t spend nearly the amount of time that we used to, doctoring the network due to malware threats.”

"I've had more fun with this network appliance than with any other in the house."

Bruce Munroe

Result

Mr. Munroe says, "I've had more fun with this network appliance than with any other in the house. I even built a custom 'blocked' page that has a recording of Elmer Fudd advising employees that they are being blocked for viewing inappropriate content. I had to remove the page however, because the police chief almost passed a kidney stone from laughing so hard."

He continues: "If you are looking for affordable, high-quality Web filtering managed by a company that won't nickel and dime you, 8e6 Internet Filtering is the answer."